

**Benefits Billing Changes
Collection of Past Due Balances**

Dear Employee,

During the onset of the COVID-19 crisis, the decision was made by UCOP to temporarily suspend health benefit de-enrollments for employees with unpaid benefits billing invoices. This notification is to inform you that effective 10/1/2020, UCPath will resume standard de-enrollment processing for employees with past due balances.

Impact to your benefits:

To ensure your benefits are intact and to avoid disruption, please pay any unpaid invoices by 10/01/2020.

Enclosed is a past due balance statement, which indicates the total unpaid invoice amounts.

A sample past due balance statement is provided below:

The image shows a sample past due balance statement from UCPath. It includes a header with the UCPath logo and 'Page 1 of 2'. The 'Remit-to Address' is Los Angeles Lockbox, UCPath Benefits Billing, P.O. Box 741624, Los Angeles, CA 90074-1624. The 'Statement Date' is 9/1/20, 'Account Number' is E12345678, and 'Currency' is USD. A 'Bill-to Customer' and 'Bill-to Address' are also listed. A table of invoices shows two invoices: one dated 7/1/20 and another dated 8/1/20, both for 689.53. A 'Total Amount Due (USD)' of 1,379.06 is shown. A second table breaks down the total amount due by payment period: Current (0.00), 1-30 Days (689.53), 31-60 Days (689.53), 61-90 Days (0.00), 91-120 Days (0.00), Financial Charges (0.00), and Total Amount Due (USD) (1,379.06). Three red callout boxes provide additional information: one points to the invoice number (345) stating it's required for online payment; another points to the 'Due Date' column stating it indicates the month for which charges are due, with a due date of 10/01/20; a third points to the 'Total Amount Due' stating it includes all charges currently due and must be paid by 10/01/2020 to avoid de-enrollment.

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Remit-to Address Los Angeles Lockbox
UCPath Benefits Billing
P.O. Box 741624, (LBX#)
Los Angeles, CA 90074-1624

Statement Date 9/1/20
Account Number E12345678
Currency USD

Bill-to Customer [Redacted]
Bill-to Address [Redacted]
United States

The invoice number will be required for online payment

The Invoice Date indicates the month for which charges are due. Due Date for all charges is 10/01/20.

Total Amount Due includes all charges currently due, including the amount on your current invoice. This is the amount that needs to be paid by 10/01/2020 to avoid de-enrollment.

Invoice Number	Invoice Date	Class	Due Date	Reference	Total Amount	Amount Due
E-345	7/1/20	Invoice	7/31/20		689.53	689.53
	8/1/20	Invoice	8/31/20		689.53	689.53
Total Amount Due (USD)						1,379.06

Current	1-30 Days	31-60 Days	61-90 Days	91-120 Days	Financial Charges	Total Amount Due (USD)
0.00	689.53	689.53	0.00	0.00	0.00	1,379.06

If you need to request alternate payment arrangements or would like to receive a duplicate copy of the original invoice, please contact UCPath before 10/01/2020 to prevent de-enrollment.

Thank you,
UCPath

FOR OTHER SERVICES, CONTACT UCPath BY VISITING UCPath ONLINE AT [HTTPS://UCPATH.UNIVERSITYOFCALIFORNIA.EDU](https://ucpath.universityofcalifornia.edu) AND CLICK ON "ASK UCPath CENTER" TO SUBMIT AN INQUIRY OR CALL 855-982-7284 MONDAY – FRIDAY BETWEEN 8 A.M. – 5 P.M